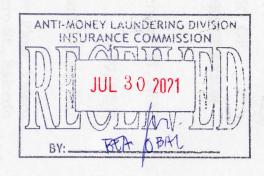


2020 CORPORATE GOVERNANCE REPORT



ANNUAL CORPORATE GOVERNANCE REPORT OF

BETHEL GENERAL INSURANCE AND SURETY CORPORATION

1. For the fiscal year ended

December 31, 2020

2. Certificate Authority Number

2019/67-R

3. Place of Incorporation

Mandaluyong City

4. Address of Principal Office and Postal Code

Unit 200, 2nd Floor, Valero Plaza, 124 Valero St., Salcedo Village, Makati City 1226

5. Telephone Number

+632-88172002 to 05

6. Company's Website

www.bethelgen.com

2020 CORPORATE GOVERNANCE REPORT BETHEL GENERAL INSURANCE AND SURETY CORPORATION

Principle 1: The company should be headed by a competent, working board to foster the long-term success and sustainability of the corporation in a manner consistent with its corporate objectives and the long-term best interests of its shareholders and other stakeholders.

Recommendation 1.1	COMPLIANT/ NON-COMPLIANT	ADDITIONAL INFORMATION	EXPLANATION
Board is composed of directors with collective working knowledge, experience or expertise that is relevant to the company's industry/sector.	COMPLIANT	The Board has nine (9) members with expertise in the field of insurance, actuary, business, economics, and law. https://bethelgen.com/about/bod	
2. Board has an appropriate mix of competence and expertise	COMPLIANT	The members of Board have different expertise and competence in the field of insurance, actuary, business, economics and law. https://bethelgen.com/about/bod	
3. Directors remain qualified for their positions individually and collectively to enable them to fulfill their roles and responsibilities and respond to the needs of the organization.		All members of the Board have all the qualifications by reason of their experience, education and character that are relevant to the insurance industry and possess none of disqualifications.	

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		https://bethelgen.com/about/bod	
Recommendation 1.2	COMPLIANT/ NON-COMPLIANT	ADDITIONAL INFORMATION	EXPLANATION
Board is composed of a majority of non-executive directors	COMPLIANT	As of December 31, 2020, the Board is composed of a majority of five (5) non-executive directors and four (4) executive directors. The names of the members of the Board as well as Executive Officers are published at the company's website. https://www.bethelgen.com	
Recommendation 1.3	COMPLIANT/ NON-COMPLIANT	ADDITIONAL INFORMATION	EXPLANATION
Company provides in its Board Charter or Manual on Corporate Governance a policy on training of directors.	COMPLIANT	All members of the Board are required to attend a program and seminar on corporate governance under Section 9 (B) of Corporate Governance Manual. https://bethelgen.com/resources/pdf/Bethel-Gen-Corporate-Governance-Manual.pdf	
2. Company provides in its Board	COMPLIANT	All newly-elected directors are	
Charter or Manual on Corporate Governance an orientation program		required to undergo an orientation program within six (6)	

for first time directors.		months from date of election. This is intended to familiarize the new directors on their statutory/fiduciary roles and responsibilities in the Board and Committees, as provided in Section 9 (B)(2) of Corporate Governance Manual. https://bethelgen.com/resources/pdf/Bethel-Gen-Corporate-Governance-Manual.pdf	
3. Company has relevant annual continuing training for all directors.	COMPLIANT	All members of the Board are required to attend a program and seminar on corporate governance under Section 9 (B)(ii) of Corporate Governance Manual. https://bethelgen.com/resources/pdf/Bethel-Gen-Corporate-Governance-Manual.pdf	
Recommendation 1.4	COMPLIANT/ NON-COMPLIANT	ADDITIONAL INFORMATION	EXPLANATION
1. Board has a policy on boarddiversity.	COMPLIANT	Appointments of the members of the Board will be done on merit based on skills, knowledge and/or experience as required in the areas of business operations, management as well as in the fields of regulatory, legal, strategic planning, marketing and general administration.	

		https://bethelgen.com/resources/pdf/BETHEL-BOARD-	
		DIVERSITY-POLICY.pdf	
Recommendation 1.5	COMPLIANT/ NON-COMPLIANT	ADDITIONAL INFORMATION	EXPLANATION
Board is assisted in its duties by a Corporate Secretary.	COMPLIANT	Such duties and responsibilities are laid down under Section 4 (I) of Corporate Governance Manual and Section 7 of Board of Directors Charter.	
		https://bethelgen.com/resourc es/pdf/Bethel-Gen-Corporate- Governance-Manual.pdf	
		https://bethelgen.com/resourc es/pdf/BETHEL-Board-of- Directors-Charter.pdf	
2. Corporate Secretary is a separate individual from the Compliance Officer.	NON-COMPLIANT		The Corporate Governance Manual allows the Corporate Secretary as concurrent Compliance Officer by reason of high degree of qualifications, a lawyer and a certified public accountant.
			This is in accordance with Section 4(I) of Corporate Governance Manual and the resume of Atty. Richie Q. Caranto, CPA.

		However, the company will recommend for the hiring of a Compliance Officer with the rank of Vice-President in compliance with the recommendation in the Revised Code of Corporate Governance for ICREs.
3. Corporate Secretary is not a member of the Board of Directors.	NON-COMPLIANT	Atty. Caranto was duly endorsed and appointed by majority stockholders of the company by reason of his experience in the field of auditing and litigation where he can validly assist the Board for any major decision to avoid any financial, legal or regulatory risk.
		However, the Board will recommend to the stockholders to approve whether Atty. Richie Caranto will be appointed as member of the Board or as Corporate Secretary in compliance with the recommendation in the Revised Code of Corporate Governance for ICREs.
4. Corporate Secretary attends training/s on corporate governance.	NON-COMPLIANT	Due to conflict of schedules, the Corporate Secretary needed to attend an equally important and urgent matters particularly in assessing and evaluating the applications

			with material amounts of risks to be undertaken by the company prior issuance of surety bonds. For 2021, the Corporate Secretary shall attend corporate governance training.
Recommendation 1.6	COMPLIANT/ NON-COMPLIANT	ADDITIONAL INFORMATION	EXPLANATION
Board is assisted in its duties by a Compliance Officer.	COMPLIANT	Such duties and responsibilities are laid down under Section 4(I) of Corporate Governance Manual since Corporate Secretary has been appointed as concurrent Compliance Office. https://bethelgen.com/resources/pdf/Bethel-Gen-Corporate-Governance-Manual.pdf	
2. Compliance Officer has a rank of Vice President or an equivalent position with adequate stature and authority in the corporation.	COMPLIANT	Atty. Caranto is a Senior Vice-President, Operations Support Division. https://bethelgen.com/about/management	
3. Compliance Officer is not a member of the Board of Directors.	NON-COMPLIANT		Atty. Caranto was duly endorsed and appointed by majority stockholders of the

		company by reason of his experience in the field of auditing and litigation where he can validly assist the Board for any major decision to avoid any financial, legal or regulatory risk. However, the Board will recommend to the stockholders to approve whether Atty. Richie Caranto will be appointed as member of the Board or as Corporate Secretary in compliance with the recommendation in the Revised Code of Corporate Governance for ICREs.
4. Compliance Officer attends training/s on corporate governance.	NON-COMPLIANT	Due to conflict of schedules, the Compliance Officer needed to attend an equally important and urgent matters particularly in assessing and evaluating the applications with material amounts of risks to be undertaken by the company prior issuance of surety bonds. For 2021, the Compliance Officer shall attend corporate governance training.

Principle 2: The fiduciary roles, responsibilities and accountabilities of the Board as provided under the law, the company's articles and by-laws, and other legal pronouncements and guidelines should be clearly made known to all directors as well as to stockholders and other stakeholders.

Recommendation 2.1	COMPLIANT/ NON-COMPLIANT	ADDITIONAL INFORMATION	EXPLANATION
1. Directors act on a fully informed basis, in goodfaith, with due diligence and care, and in the best interest of the company.	COMPLIANT	This is clearly set forth under Section 5 of Corporate Governance Manual. Further, please see summary of 2020 Board Meetings showing the items discussed and approved by the Board. A copy of the Summary of 2020 Board Meetings is attached hereto. https://bethelgen.com/resources/pdf/Result-2020.pdf	
Recommendation 2.2	COMPLIANT/ NON-COMPLIANT	ADDITIONAL INFORMATION	EXPLANATION
1. Board oversees the development, review and approval of the company's business objectives and strategy.	COMPLIANT	Sections 1 and 2 of Board of Directors Charter provide for this recommendation. https://bethelgen.com/resources/pdf/BETHEL-Board-of-Directors-Charter.pdf	

Recommendation 2.3	COMPLIANT/ NON-COMPLIANT	ADDITIONAL INFORMATION	EXPLANATION
Board is headed by a competent and qualifiedChairperson.	COMPLIANT	The Board is headed by Atty. Siegfred B. Mison, a competent and qualified Chairman of the Board. https://bethelgen.com/about/bod	
Recommendation 2.4	COMPLIANT/ NON-COMPLIANT	ADDITIONAL INFORMATION	EXPLANATION
1. Board ensures and adopts an effective succession planning program for directors, key officers and management.	COMPLIANT	The Board ensures and adopts an effective succession planning program for directors, key officers and management as provided in Section 9 (C) of Corporate Governance Manual. https://bethelgen.com/resources/pdf/Bethel-Gen-Corporate-Governance-Manual.pdf	
2. Board adopts a policy on the retirement for directors and key officers.	COMPLIANT	This is provided in Section 9 (C) of Corporate Governance Manual. https://bethelgen.com/resources/pdf/Bethel-Gen-Corporate-Governance-Manual.pdf	
Recommendation 2.5	COMPLIANT/ NON-COMPLIANT	ADDITIONAL INFORMATION	EXPLANATION
1. Board formulates and adopts a policy specifying the relationship between	COMPLIANT	The Board is mandated to conduct regular review the	

remuneration and performance of key officers and board members.		general criteria for the employment and promotion of officers, executives and key personnel as provided in Section 9 (C) of Corporate Governance Manual. https://bethelgen.com/resources/pdf/Bethel-Gen-Corporate-Governance-Manual.pdf	
2. Board aligns the remuneration of key officers and boardmembers with long-terminterests of the company.	COMPLIANT	This is provided under Section 9 (C)(1) of Corporate Governance Manual. https://bethelgen.com/resources/pdf/Bethel-Gen-Corporate-Governance-Manual.pdf	
3. Directors do not participate in discussions or deliberations involving his/her own remuneration.	COMPLIANT	This is provided in Section 4(A)(vii) of Compensation Committee Charter. https://bethelgen.com/resources/pdf/BETHEL-Compensation-Comm-Charter.pdf	
Recommendation 2.6 1. Board has a formal and transparentboard nomination and election policy.	COMPLIANT/ NON-COMPLIANT COMPLIANT	ADDITIONAL INFORMATION This is provided in Section 4(B) of Nomination Committee Charter.	EXPLANATION

		https://bethelgen.com/resourc es/pdf/Bethel-Nomination- Committee-Charter.pdf	
2. Board nomination and election policy is disclosed in the company's Manual on Corporate Governance.	COMPLIANT	This is provided under Section 4 (B) of Nomination Committee Charter. https://bethelgen.com/resources/pdf/Bethel-Nomination-Committee-Charter.pdf	
3. Board nomination and election policy includes how the company accepts nominations from minority shareholders.	COMPLIANT	This is provided in Section 4(C) of Nomination Committee Charter. https://bethelgen.com/resources/pdf/Bethel-Nomination-Committee-Charter.pdf	
4. Board nomination and election policy includes how the board reviews nominated candidates.	COMPLIANT	This is provided in Section 4(C) of Nomination Committee Charter. https://bethelgen.com/resources/pdf/Bethel-Nomination-Committee-Charter.pdf	
5. Board nomination and election policy includes an assessment of the effectiveness of the Board's processes in the nomination, election or replacement of a director.	COMPLIANT	This is provided in Section 4(C) of Nomination Committee Charter. https://bethelgen.com/resources/pdf/Bethel-Nomination-Committee-Charter.pdf	

6. Board has a process for identifying the quality of directors that is aligned with the strategic direction of the company.	COMPLIANT	This is provided in Section 4(C) of Nomination Committee Charter. https://bethelgen.com/resources/pdf/Bethel-Nomination-Committee-Charter.pdf	
Recommendation 2.7	COMPLIANT/ NON-COMPLIANT	ADDITIONAL INFORMATION	EXPLANATION
1. Board has overall responsibility in ensuringthat there is a group-wide policy and system governing related party transactions (RPTs) and other unusual orinfrequently occurring transactions.	COMPLIANT	This is provided in Section 7(C) of Corporate Governance Manual. https://bethelgen.com/resources/pdf/Bethel-Gen-Corporate-Governance-Manual.pdf	
2. RPT policy includes appropriate review and approval of material RPTs, which guarantee fairness and transparency of the transactions.	COMPLIANT	This is provided in Section 7(C) of Corporate Governance Manual. https://bethelgen.com/resources/pdf/Bethel-Gen-Corporate-Governance-Manual.pdf	
3. RPT policy encompasses allentities within the group, taking into account their size, structure, risk profile and complexity of operations.	COMPLIANT	This is provided in Section 7(C) of Corporate Governance Manual. https://bethelgen.com/resources/pdf/Bethel-Gen-Corporate-	

		Governance-Manual.pdf	
Recommendation 2.8	COMPLIANT/ NON-COMPLIANT	ADDITIONAL INFORMATION	EXPLANATION
1. Board is primarily responsible for approving the selection of Management led by the Chief Executive Officer (CEO) and the heads of the other control functions (Chief Risk Officer, Chief Compliance Officer and Chief Audit Executive).	COMPLIANT	This is provided in Section 4(H) of Corporate Governance Manual. Considering that Mr. Joselito C. Bantayan, President and CEO of the company has extensive work experience in assessing and accepting risks as well as the insurance business operations including reinsurance, he leads the management team consists of Heads of Insurance Operations Division, Finance Division and Operations Support Division as members. https://bethelgen.com/resources/pdf/Bethel-Gen-Corporate-Governance-Manual.pdf	
2. Board is primarily responsible for assessing the performance of Management led by the Chief Executive Officer (CEO) and the heads of the other control functions (Chief Risk Officer, Chief Compliance Officer and Chief Audit Executive).	COMPLIANT	This is provided in Section 4(H) of Corporate Governance Manual. https://bethelgen.com/resources/pdf/Bethel-Gen-Corporate-Governance-Manual.pdf	

Recommendation 2.9	COMPLIANT/ NON-COMPLIANT	ADDITIONAL INFORMATION	EXPLANATION
1. Board establishes an effective performance management framework that ensures that Management, including the Chief Executive Officer performance is at par with the standards set by the Board and Senior Management.	COMPLIANT	This is provided in Section 7 of Corporate Governance Manual as well as Section 6 of Related Party Transactions Committee Charter. https://bethelgen.com/resources/pdf/Bethel-Gen-Corporate-Governance-Manual.pdf https://bethelgen.com/resources/pdf/Bethel-Related-Party-Transactions-Committee-Charter.pdf	
2. Board establishes an effective performance management framework that ensures that personnel's performance is at par with the standards set by the Board and Senior Management.	COMPLIANT	All personnel are assessed based on their performance as well as the recommendation of their immediate superior. This is embodied in Section 2 (D) of Compensation Committee Charter. https://bethelgen.com/resources/pdf/BETHEL-Compensation-Comm-Charter.pdf	
Recommendation 2.10	COMPLIANT/ NON-COMPLIANT	ADDITIONAL INFORMATION	EXPLANATION
1. Board oversees that an appropriate internal control system is in place.	COMPLIANT	This is provided in Section 2(A) of Audit Committee Charter and Section	

		4(E)(i)(c)(c1) of Corporate Governance Manual. https://bethelgen.com/resources/pdf/Bethel-Gen-Corporate-Governance-Manual.pdf https://bethelgen.com/resources/pdf/Bethel-Audit-Committee-Charter.pdf	
2. The internal control system includes a mechanism for monitoring and managing potential conflict of interest of the Management, members and shareholders.	COMPLIANT	This is provided in Section 4(E)(i)(c) of Corporate Governance Manual. https://bethelgen.com/resources/pdf/Bethel-Gen-Corporate-Governance-Manual.pdf	
3. Board approves the InternalAudit Charter.	NON-COMPLIANT		The Board is still in the preparation stage in formulating an Internal Audit Charter. The Board undertakes to complete the Internal Audit Charter once all aspects of business operations including all risks involved for every process are properly identified for the protection of financial assets and business interest.

Recommendation 2.11	COMPLIANT/ NON-COMPLIANT	ADDITIONAL INFORMATION	EXPLANATION
1. Board oversees that the company has in place a sound enterprise risk management (ERM) framework to effectively identify, monitor, assess andmanage key business risks.	COMPLIANT	This is provided in Sections 1 and 2 of Board Risk Oversight Committee Charter. https://bethelgen.com/resources/pdf/BETHEL-Risk-Oversight-Committee-Charter.pdf	
2. The risk management framework guides the Board in identifying units/business lines and enterprise-level risk exposures, as well as the effectiveness of risk management strategies.	COMPLIANT	This is provided in Sections 1 and 2 of Board Risk Oversight Committee Charter. https://bethelgen.com/resources/pdf/BETHEL-Risk-Oversight-Committee-Charter.pdf	
Recommendation 2.12	COMPLIANT/ NON-COMPLIANT	ADDITIONAL INFORMATION	EXPLANATION
1. Board has a Board Charter that formalizes and clearly states its roles, responsibilities and accountabilities in carrying out its fiduciary duties.	COMPLIANT	The Board has its own charter as supplemental to the Corporate Governance Manual. https://bethelgen.com/resources/pdf/BETHEL-Board-of-Directors-Charter.pdf	
2. Board Charter serves as a guide to the directors in the performance of their functions.	COMPLIANT	The Board has its own charter as supplemental to the Corporate Governance Manual.	

		https://bethelgen.com/resourc es/pdf/BETHEL-Board-of- Directors-Charter.pdf	
3. Board Charter is publicly available and posted on the company's website.	COMPLIANT	The Corporate Governance Manual and the Board of Directors Charter are posted in the company's website. https://bethelgen.com/resources/pdf/Bethel-Gen-Corporate-Governance-Manual.pdf https://bethelgen.com/resources/pdf/BETHEL-Board-of-Directors-Charter.pdf	

Principle 3: Board committees should set up to the extent possible to support the effective performance of the Board's functions, particularly with respect to audit, risk management, related party transactions, and other key corporate governance concerns, such as nomination and remuneration. The composition, functions and responsibilities of all committees established should be contained in a publicly available Committee Charter.

Recommendation 3.1	COMPLIANT/	ADDITIONAL INFORMATION	EXPLANATION
Board establishes boardcommittees that focus on specific board functions to aidin the optimal performance of its roles and responsibilities.	NON-COMPLIANT COMPLIANT	This is provided in Section 4(H) of Corporate Governance Manual. https://bethelgen.com/resources/pdf/Bethel-Gen-Corporate-Governance-Manual.pdf	

Recommendation 3.2	COMPLIANT/ NON-COMPLIANT	ADDITIONAL INFORMATION	EXPLANATION
1. Board establishes an Audit Committee to enhance capability over the company's financial reporting, internal control system, internal and external audit processes, and compliance with applicable laws and regulations.		This is provided in Section 4(H) of Corporate Governance Manual. https://bethelgen.com/resources/pdf/Bethel-Gen-Corporate-Governance-Manual.pdf	
2. Audit committee is composed of at least three appropriately qualified non-executive directors, the majority of whom, including the Chairman is independent.	NON-COMPLIANT		The Board will consider this recommendation for 2021.
3. All the members of the committee have relevant background, knowledge, skills, and/or experience in the areas of accounting, auditing and finance.		Members of the Audit Committee are as follows: 1. Vida T. Chiong-Chairman 2. Dominga G Garcia 3. Lanie D. Santos 4. Aileen A. Uy 5. Atty. Richie Q. Caranto All have experience in accounting, auditing and finance. https://bethelgen.com/about/bod	
4. The Chairman of the Audit Committee is not the Chairman of the Board or of any other committee.	NON-COMPLIANT		The company is compliant with the minimum requirements of at least 20% of the membership of the

			board must be independent directors. The company has only two (2) independent directors but the board has five (5) committees. Thus, the requirement that an independent director who will chair the Audit Committee cannot be a Chairman to another committee cannot be complied with the present Board structure. However, Ms. Vida T. Chiong, being the Chair of the Audit Committee has strong background in insurance business being the former Deputy Insurance Commissioner.
Recommendation 3.3	COMPLIANT/ NON-COMPLIANT	ADDITIONAL INFORMATION	EXPLANATION
1. Board establishes a Corporate Governance Committee tasked to assist the Board in the performance of its corporate governance responsibilities, including the functions that were formerly assigned to a Nomination and Remuneration Committee.	NON-COMPLIANT		Considering that the Board is committed to Corporate Governance as provided in Section 11 of Corporate Governance Manual, the entire Board shall constitute as Corporate Governance Committee.

2. Corporate Governance Committee is composed of at least three members, majority of whom should be independent directors.	NON-COMPLIANT		Considering that the Board is committed to Corporate Governance as provided in Section 11 of Corporate Governance Manual, the entire Board shall constitute as Corporate Governance Committee.
3. Chairman of the Corporate Governance Committee is an independent director.	NON-COMPLIANT		Considering that the Board is committed to Corporate Governance as provided in Section 11 of Corporate Governance Manual, the entire Board shall constitute as Corporate Governance Committee.
Recommendation 3.4	COMPLIANT/ NON-COMPLIANT	ADDITIONAL INFORMATION	EXPLANATION
1. Board establishes a separate Board Risk Oversight Committee (BROC) that should be responsible for the oversight of a company's Enterprise Risk Management system to ensure its functionality and effectiveness.	COMPLIANT	This is supported by the existence of Risk Oversight Committee Charter. https://bethelgen.com/resources/pdf/BETHEL-Risk-Oversight-Committee-Charter.pdf	
2. BROC is composed of at least three members, the majority of whom should be independent directors, including the Chairman.	COMPLIANT	This is provided in Section 3 of Risk Oversight Committee Charter. https://bethelgen.com/resources/pdf/BETHEL-Risk-Oversight-Committee-Charter.pdf	

3. The Chairman of the BROC is not the Chairman of the Board or of any other committee.	NON-COMPLIANT		The company is compliant with the minimum requirements of at least 20% of the membership of the board must be independent directors.
			The company has only two (2) independent directors but the board has five (5) committees. Thus, the requirement that an independent director who will chair the Risk Oversight Committee cannot be a Chairman to another committee cannot be complied with the present Board structure. However, Ms. Vida T. Chiong, being the Chair of the Risk Oversight Committee has strong background in insurance business being the former Deputy Insurance Commissioner.
At least one member of the BROC has relevant thorough knowledge and experience on risk and risk management.	COMPLIANT	Ms. Vida T. Chiong, Mr. Joselito C. Bantayan and Ms. Dominga G. Garcia have all relevant knowledge and experience on risk and risk management considering that they have been in the insurance industry for more than thirty (30) years.	

		https://bethelgen.com/about/ bod	
Recommendation 3.5	COMPLIANT/ NON-COMPLIANT	ADDITIONAL INFORMATION	EXPLANATION
1. The Board establishes aRelated Party Transactions (RPT) Committee, which is tasked with reviewing all material related party transactions of the company.	COMPLIANT	This is provided in Section 7 of Corporate Governance Manual as well as the existence of Related Party Transactions Committee Charter. https://bethelgen.com/resources/pdf/Bethel-Related-Party-Transactions-Committee-Charter.pdf	
2. RPT Committee is composed of at least three non-executive directors, majority of whom should be independent, including the Chairman.	COMPLIANT	RPT Committee is chaired by Atty. Edmundo T. Arugay while Ms. Vida T. Chiong and Ms. Dominga G. Garcia, as members. https://bethelgen.com/about/bod#collapseFour	
Recommendation 3.6	COMPLIANT/ NON-COMPLIANT	ADDITIONAL INFORMATION	EXPLANATION
1. All established committee have a Committee Charters stating in plain term their respective purposes, memberships, structures, operations, reporting process, resources and other relevant information.	COMPLIANT	Please see the respective charters of Audit Committee, Compensation Committee, Nomination Committee, Risk Oversight Committee and Related Party Transaction Committee. https://bethelgen.com/about/bod#collapseOne	

	COMPLIANT	https://bethelgen.com/about/bod#collapseTwo https://bethelgen.com/about/bod#collapseThree https://bethelgen.com/about/bod#collapseFive https://bethelgen.com/resources/pdf/Bethel-Related-Party-Transactions-Committee-Charter.pdf	
2. Committee Charters provide standards for evaluating the performance of the Committees.	COMPLIANT	Please see the respective charters of Audit Committee, Compensation Committee, Nomination Committee, Risk Oversight	
Committees.		Committee and Related Party Transaction Committee.	
		https://bethelgen.com/about/ bod#collapseOne	
		https://bethelgen.com/about/ bod#collapseTwo	
		https://bethelgen.com/about/bod#collapseThree	
		https://bethelgen.com/about/bod#collapseFive	
		https://bethelgen.com/resources/pdf/Bethel-Related-Party-	

		Transactions-Committee- Charter.pdf	
3. Committee Charters werefully disclosed on the company's website.	COMPLIANT	https://bethelgen.com/about/bod#collapseOne https://bethelgen.com/about/bod#collapseTwo	
		https://bethelgen.com/about/bod#collapseThree	
		https://bethelgen.com/about/bod#collapseFive https://bethelgen.com/resourc	
		es/pdf/Bethel-Related-Party- Transactions-Committee- Charter.pdf	

Principle 4: To show full commitment to the company, the directors should devote the time and attention necessary to properly and effectively perform their duties and responsibilities, including sufficient time to be familiar with the corporation's business.

Recommendation 4.1	COMPLIANT/ NON-COMPLIANT	ADDITIONAL INFORMATION	EXPLANATION
1. The Director attends and actively participates in all meetings of the Board, Committees and shareholders in person or through tele-/video conferencing conducted in accordance with the rules and regulations of the Commission.	COMPLIANT	A copy of the Summary of Attendance of Directors in either regular or special Board Meetings in 2020 is attached hereto.	

2. The directors review meeting materials for all Board and Committee meetings.	COMPLIANT	This is provided in Section 4(E) of Corporate Governance Manual. https://bethelgen.com/resources/pdf/Bethel-Gen-Corporate-Governance-Manual.pdf	
3. The directors ask the necessary questions or seek clarifications and explanations during the Board and Committee meetings.	COMPLIANT	This is provided in Section 4(E) of Corporate Governance Manual. https://bethelgen.com/resources/pdf/Bethel-Gen-Corporate-Governance-Manual.pdf	
Recommendation 4.2	COMPLIANT/ NON-COMPLIANT	ADDITIONAL INFORMATION	EXPLANATION
1. Non-executive directors concurrently serve as directors to a maximum of five Insurance Commission Regulated Entities (ICREs) and publicly-listed companies to ensure that they have sufficient time to fully prepare for meetings, challenge Management's proposal/views, and oversee the long-term strategy of the company.	COMPLIANT	Please refer to Section 4(A) of Corporate Governance Manual under Multiple Board seats provision. https://bethelgen.com/resources/pdf/Bethel-Gen-Corporate-Governance-Manual.pdf	
Recommendation 4.3	COMPLIANT/ NON-COMPLIANT	ADDITIONAL INFORMATION	EXPLANATION
The directors notify the company's board where he/she is an incumbent director before accepting a directorship in another company.	COMPLIANT	This is part of the Multiple Board Seats provision as set out in Corporate Governance	

		Manual. https://bethelgen.com/resourc es/pdf/Bethel-Gen-Corporate-Governance-Manual.pdf	
Principle 5: The board should endeavor	to exercise an objecti	ve and independent judgment or	all corporate affairs.
Recommendation 5.1	COMPLIANT/ NON-COMPLIANT	ADDITIONAL INFORMATION	EXPLANATION
2. The Board is composed of at least twenty percent (20%) independent directors.	COMPLIANT	The Board has two (2) independent directors in its nine (9) members in compliance with IC CL No. 2019-36 which mandates ICREs to have independent directors constituting at least 20% of its Board. https://bethelgen.com/about/bod	
Recommendation 5.2	COMPLIANT/ NON-COMPLIANT	ADDITIONAL INFORMATION	EXPLANATION
1. The independent directors possess all the necessary qualifications and none of the disqualifications to hold the position.	COMPLIANT	Please refer to personal profile of Ms. Vida T. Chiong and Atty. Edmundo T. Arugay as posted in the website. https://bethelgen.com/about/bod	

Recommendation 5.3	COMPLIANT/ NON-COMPLIANT	ADDITIONAL INFORMATION	EXPLANATION
 The independent directors serve for a maximum cumulative term of nine years. As far as Insurance Companies are concerned, the foregoing term limit shall be reckoned from 02 January 2015 while the reckoning date for the Pre-Need Companies and Health Maintenance Organizations shall be from 21 September 2016. For other covered entities, all previous terms served by existing Independent Directors prior to the effectivity of this Circular shall not be included in the application of the term limit prescribed in this item. 	COMPLIANT	Ms. Vida T. Chiong and Atty. Edmundo T. Arugay are serving Directors since April 2017 and reelected thereafter up to present. Further, Section 4 of Corporate Governance Manual provides for term limit of independent directors in compliance with Circular No. 2018-36. https://bethelgen.com/resources/pdf/Bethel-Gen-Corporate-Governance-Manual.pdf	
2. The company bars an independent director from serving in such capacity afterthe term limit of nine years.	COMPLIANT	Section 4(A)(i)(b)(b2) of Corporate Governance Manual provides for perpetual barring from any re-election of independent director after serving maximum cumulative term of nine (9) years. https://bethelgen.com/resources/pdf/Bethel-Gen-Corporate-Governance-Manual.pdf	
3. In the instance that the company retains an independent director in the same capacity after nine years, the board submits to the	COMPLIANT	Section 4A)(i)(b)(b3) of Corporate Governance Manual provides this recommendation.	

Insurance Commission a formal written justification and seek shareholder' approval during the annual shareholders' meeting.		https://bethelgen.com/resou rces/pdf/Bethel-Gen- Corporate-Governance- Manual.pdf	
Recommendation 5.4	COMPLIANT/ NON-COMPLIANT	ADDITIONAL INFORMATION	EXPLANATION
1. The positions of Chairman ofthe Board and Chief Executive Officer are held by separate individuals.	COMPLIANT	Atty. Siegfred B. Mison is the Chairman of the Board while Mr. Joselito C. Bantayan is the Chief Executive Officer of the company.	
2. The Chairman of the Board and Chief Executive Officer have clearly defined responsibilities.	COMPLIANT	Section 4 (B) of Corporate Governance Manual defines the responsibilities of the Chairman and Chief Executive Officer. https://bethelgen.com/resou rces/pdf/Bethel-Gen- Corporate-Governance- Manual.pdf	
Recommendation 5.5	COMPLIANT/ NON-COMPLIANT	ADDITIONAL INFORMATION	EXPLANATION
1. If the Chairman of the Board is not an independent director or where the roles of Chairman and CEO are being held by one person, the Board should designate a lead director among the independent directors.	COMPLIANT	The Chairman is not an independent director. However, Section 8 of Corporate Governance Manual provides that	

		an independent director shall lead the committee. https://bethelgen.com/resources/pdf/Bethel-Gen-Corporate-Governance-Manual.pdf	
Recommendation 5.6	COMPLIANT/ NON-COMPLIANT	ADDITIONAL INFORMATION	EXPLANATION
1. Directors with material interest in a transaction affecting the corporation should abstain from takingpart in the deliberations for the same.	COMPLIANT	Section 7 of Corporate Governance Manual provides this recommendation. https://bethelgen.com/resources/pdf/Bethel-Gen-Corporate-Governance-Manual.pdf	
Recommendation 5.7	COMPLIANT/ NON-COMPLIANT	ADDITIONAL INFORMATION	EXPLANATION
1. The non-executive directors (NEDs) have separate periodic meetings with the external auditor and heads of the internal audit, compliance and risk functions, without any executive directors present to ensure that proper checks and balances are in place within the corporation.	COMPLIANT	This is part of the duties and responsibilities of the Audit Committee as provided in Section 2 of Audit Committee Charter. https://bethelgen.com/resources/pdf/Bethel-Audit-Committee-Charter.pdf	
2. The meetings are chaired bythe lead independent director.	COMPLIANT	The Audit Committee is chaired by an independent director. https://bethelgen.com/about/bod#collapseOne	

Principle 6: The best measure of the Board's effectiveness is through an assessment process. The Board should regularly carry out evaluations to appraise its performance as a body, and assess whether it possesses the right mix of backgrounds and competencies.

Recommendation 6.1	COMPLIANT/ NON-COMPLIANT	ADDITIONAL INFORMATION	EXPLANATION
1. The Board conducts an annual assessment of its performance as a whole.	COMPLIANT	The Board Committees have their respective performance evaluation.	
		Since the Corporate Governance Manual had just been approved in December 2020, the proof of annual assessment is not yet applicable.	
2. The performance of the Chairman is assessed annually by the Board.	COMPLIANT	The Board Committees have their respective performance evaluation. Since the Corporate Governance Manual had just been approved in December 2020, the proof of annual assessment is not yet applicable.	and for every member of the
3. The performance of the individual member of the Board is assessed annuallyby the Board.	COMPLIANT	The Board Committees have their respective performance evaluation. Since the Corporate Governance Manual had just been approved in December 2020, the proof of annual assessment is not yet	The Board will formulate procedure for its effectiveness as a whole, for Chairman's performance and for every member of the Board.

		applicable.	
4. The performance of each committee is assessed annually by the Board.	COMPLIANT	The Board Committees have their respective performance evaluation. Since the Corporate Governance Manual had just been approved in December 2020, the proof of annual assessment is not yet applicable.	The Board will formulate procedure for its effectiveness as a whole, for Chairman's performance and for every member of the Board.
5. Every three years, theassessments are supported by an external facilitator.	NOT YET APPLICABLE		The Board is recognizing this recommendation after three (3) from 2020.
Recommendation 6.2	COMPLIANT/ NON-COMPLIANT	ADDITIONAL INFORMATION	EXPLANATION
1. Board has in place a system that provides, at the minimum, criteria and process to determine the performance of the Board, individual directors and committees.	COMPLIANT	All board committees have their respective performance evaluation. https://bethelgen.com/resources/pdf/Bethel-Audit-Committee-Charter.pdf https://bethelgen.com/resources/pdf/BETHEL-Compensation-Comm-Charter.pdf	

2. The system allows for a feedback mechanism from the shareholders.	NON-COMPLIANT	https://bethelgen.com/resourc es/pdf/Bethel-Nomination- Committee-Charter.pdf https://bethelgen.com/resourc es/pdf/BETHEL-Risk- Oversight-Committee- Charter.pdf https://bethelgen.com/resourc es/pdf/Bethel-Related-Party- Transactions-Committee- Charter.pdf	The Board shall establish a system that allows for a feedback mechanism from the shareholders.
Principle 7: Members of the Board are d	luty-bound to apply hi	gh ethical standards, taking into	account the interests of
all stakeholders.	T		
Recommendation 7.1	COMPLIANT/ NON-COMPLIANT	ADDITIONAL INFORMATION	EXPLANATION
1. Board adopts a Code of Business Conduct and Ethics, which provide standards for professional and ethical behavior, as well as articulate acceptable and unacceptable conduct and practices in internal and external dealings of the company.	COMPLIANT	The Company's Rules and Regulations serves as guidelines in the conduct of its day-to-day business transactions and operations. https://bethelgen.com/resources/pdf/BETHEL-Company-Rules-and-Regulations.pdf	

2. The Code is properly disseminated to the Board, senior management and employees.	COMPLIANT	The Operations Support Division has the responsibility to ensure that copies of Company Rules and Regulations are properly distributed to the parties concerned. https://bethelgen.com/resources/pdf/BETHEL-Company-Rules-and-Regulations.pdf	
3. The Code is disclosed and made available to the publicthrough the companywebsite.	COMPLIANT	https://bethelgen.com/resources/pdf/BETHEL-Company-Rules-and-Regulations.pdf	
Recommendation 7.2	COMPLIANT/ NON-COMPLIANT	ADDITIONAL INFORMATION	EXPLANATION
1. Board ensures the proper and efficient Implementation and monitoring of compliance with company internal policies.	COMPLIANT	They are required to acknowledge that they have read and understood the Company Rules and Regulations and compliance therein is mandatory. https://bethelgen.com/resources/pdf/BETHEL-Company-Rules-and-Regulations.pdf	

Disclosure and Transparency

Principle 8: The company should establish corporate disclosure policies and procedures that are practical and in accordance with best practices and regulatory expectations.

Recommendation 8.1	COMPLIANT/ NON-COMPLIANT	ADDITIONAL INFORMATION	EXPLANATION
1. Board establishes corporate disclosure policies and procedures to ensure a comprehensive, accurate, reliable and timely report to shareholders and otherstakeholders that gives a fair and complete picture of a company's financial condition, result and business operations.	COMPLIANT	Section 10 of Corporate Governance Manual provides for this recommendation. https://bethelgen.com/resources/pdf/Bethel-Gen-Corporate-Governance-Manual.pdf	
Recommendation 8.3	COMPLIANT/ NON-COMPLIANT	ADDITIONAL INFORMATION	EXPLANATION
1. Board fully discloses all relevant and material information on individual board members to evaluate their experience and qualifications, and assess any potential conflicts of interest that might affect their judgment.	COMPLIANT	The relevant and material information of the individual members of the board can be accessed in the company's website. https://bethelgen.com/about/bod	
Recommendation 8.4	COMPLIANT/ NON-COMPLIANT	ADDITIONAL INFORMATION	EXPLANATION
Company provides a cleardisclosure of its policies and procedure for setting Board remuneration, including the	COMPLIANT	Section 7 of Corporate Governance Manual provides for recommendation.	

level and mix of the same. in the Annual Corporate Governance Report consistent with ASEAN Corporate Governance Scorecard (ACGS) and the Revised Corporation Code.		https://bethelgen.com/resou rces/pdf/Bethel-Gen- Corporate-Governance- Manual.pdf	
2. Company provides a clear disclosure of its policies and procedure for setting Executive remuneration, including the level and mix of the same in the Annual Corporate Governance Report consistent with ASEAN Corporate Governance Scorecard (ACGS) and the Revised Corporation Code.	COMPLIANT	Section 7 of Corporate Governance Manual provides for recommendation. https://bethelgen.com/resources/pdf/Bethel-Gen-Corporate-Governance-Manual.pdf	
3. Company discloses the remuneration on an individual basis, including termination and retirement provisions.	NON-COMPLIANT		There is no regulatory circular with respect to full disclosure of compensation for every director and executive officer without due regard to right to privacy of the concerned individuals.
Recommendation 8.5	COMPLIANT/ NON-COMPLIANT	ADDITIONAL INFORMATION	EXPLANATION
1. Company discloses its policies governing Related Party Transactions (RPTs) and other unusual or infrequently occurring transactions.	COMPLIANT	Section 7 of Corporate Governance Manual provides for this recommendation.	

		https://bethelgen.com/resou rces/pdf/Bethel-Gen- Corporate-Governance- Manual.pdf	
2. Company discloses material or significant RPTs in its Annual Company Report or Annual Corporate Governance Report, reviewed and approved by the Board, and submitted forconfirmation by majorityvote of the stockholders in the annual stockholders' meeting during the year.	COMPLIANT	Section 7 of Corporate Governance Manual provides for this recommendation. However, there was no material RPT recorded in 2020. https://bethelgen.com/resources/pdf/Bethel-Gen-Corporate-Governance-Manual.pdf	
Recommendation 8.7	COMPLIANT/ NON-COMPLIANT	ADDITIONAL INFORMATION	EXPLANATION
1. Company's corporate governance policies, programs and procedures are contained in its Manual on Corporate Governance (MCG).	COMPLIANT	Section 7 of Corporate Governance Manual provides for this recommendation. https://bethelgen.com/resources/pdf/Bethel-Gen-Corporate-Governance-Manual.pdf	

. Company's MCG is posted on its company website.	COMPLIANT	Please access this link: https://bethelgen.com/resources/pdf/Bethel-Gen-Corporate-Governance-Manual.pdf	
Principle 9: The company should estable effective oversight of the same to strent Recommendation 9.1			·
. Audit Committee has arobust process for approving and recommending the appointment, reappointment, removal, and fees of the external auditors.	COMPLIANT	Section 6 of Corporate Governance Manual provides this recommendation. https://bethelgen.com/resources/pdf/Bethel-Gen-Corporate-Governance-Manual.pdf	
The appointment, reappointment, removal, and fees of the external auditor is recommended by the Audit Committee, approved by the Board and ratified by the shareholders.	COMPLIANT	The reappointment of I.T. Sabado & Associates, CPAs had been unanimously ratified by stockholders with 100% interest. https://bethelgen.com/about	

3. For removal of the external auditor, NOT APPLICABLE

the reasons for removal or change are

disclosed to the regulators and the

/governance

No removal of external

2020.

auditor has taken place in

public through the company website andrequired disclosure.			
Recommendation 9.2	COMPLIANT/ NON-COMPLIANT	ADDITIONAL INFORMATION	EXPLANATION
 Audit Committee Charter includes the Audit Committee's responsibility on: Assessing the integrity and independence of external auditors; Exercising effective oversight to reviewand monitor the external auditor's independence and objectivity; Exercising effective oversight to review and monitor the effectiveness of the audit process, taking into consideration relevant Philippines professional and regulatory requirements. 	COMPLIANT	Section 2 of Audit Committee Charter provides for this recommendation as a supplemental to the Corporate Governance Manual. https://bethelgen.com/resou rces/pdf/Bethel-Audit- Committee-Charter.pdf	
2. Audit Committee Charter contains the Committee's responsibility on reviewing and monitoring the external auditor's suitability and effectiveness on an annual basis.	COMPLIANT	Section 2 of Audit Committee Charter provides for this recommendation as a supplemental to the Corporate Governance Manual. https://bethelgen.com/resources/pdf/Bethel-Audit-Committee-Charter.pdf	

Recommendation 9.3	COMPLIANT/ NON-COMPLIANT	ADDITIONAL INFORMATION	EXPLANATION
. Company discloses the nature of non- audit services performed by its external auditor in the Annual Report to deal with the potential conflict of interest.	NOT APPLICABLE		There were no non-audit servicesperformed by I.T. Sabado & Associates, CPAs in 2020.
Audit Committee stays alert for any potential conflict of interest situations, given the guidelines or policies on non-audit services, which could be viewed as impairing the external auditor's objectivity.	COMPLIANT	Section 2 of the Audit Committee Charter provides for this recommendation. https://bethelgen.com/resources/pdf/Bethel-Audit-Committee-Charter.pdf	
rinciple 10: The company should ensi	ure that the material	and reportable non-financial an	d sustainability issues are
Recommendation 10.1	COMPLIANT/NON- COMPLIANT	ADDITIONAL INFORMATION	EXPLANATION
Board has a clear and focused policy on the disclosure of non-financial	COMPLIANT	Section 10 of Board of Directors Charter provides for	

Recommendation 10.1	COMPLIANT/NON- COMPLIANT	ADDITIONAL INFORMATION	EXPLANATION
1. Board has a clear and focused policy on the disclosure of non-financial information, with emphasis on the management of economic, environmental, social and governance (EESG) issues of its business, which underpin sustainability.		Section 10 of Board of Directors Charter provides for this recommendation. https://bethelgen.com/resources/pdf/BETHEL-Board-of-Directors-Charter.pdf	
2. Company adopts a globally recognized standard/framework in reporting sustainability and non-financial		Please refer to Sustainability Report on non-financial issues particularly on employees'	

Principle 11: The company should disseminating relevant information. I and other interested users.			
Recommendation 11.1	COMPLIANT/ NON-COMPLIANT	ADDITIONAL INFORMATION	EXPLANATION
1. The company should have a website to ensure a comprehensive, costefficient, transparent, and timely manner of disseminating relevant information to the public.	COMPLIANT	www.bethelgen.com	
Principle 12: To ensure the integrity, tr	ansparency and prope	r governance in the conduct of i	ts affairs, the company
should have a strong and effective inte		_	,
Recommendation 12.1	COMPLIANT/ NON-COMPLIANT	ADDITIONAL INFORMATION	EXPLANATION
1. Company has an adequate and effective internal controlsystem in the conduct of its business.	COMPLIANT	Section 6 of Corporate Governance Manual provides for this recommendation.	

		Further, the Operations Division has been tasked to revised the existing Branch Operations Manual to adopt the computerization program of all of its business transactions.	
		The Internal Control System shall be reviewed annually by Audit Committee as provided in Section of Audit Committee Charter.	
		https://bethelgen.com/resources/pdf/Bethel-Gen-Corporate-Governance-Manual.pdf	
		https://bethelgen.com/resources/pdf/Bethel-Audit-Committee-Charter.pdf	
2. Company has an adequate and effective enterprise risk management framework in the conduct of its business.	COMPLIANT	Section 4(E) of Corporate Governance Manual provides for this recommendation. https://bethelgen.com/resources/pdf/Bethel-Gen-Corporate-Governance-Manual.pdf	

Recommendation 12.2	COMPLIANT/ NON-COMPLIANT	ADDITIONAL INFORMATION	EXPLANATION
1. Company has in place an independent internal audit function that provides an independent and objective assurance, and consulting services designated to add consulting services designed to add value and improve the company's operations.	COMPLIANT	The company allows an independent internal audit to perform internal audit services.	
Recommendation 12.3	COMPLIANT/ NON-COMPLIANT	ADDITIONAL INFORMATION	EXPLANATION
1. The company has a qualified Chief Audit Executive (CAE) appointed by the Board.	NON-COMPLIANT		The Board has not appointed a Chief Audit Executive. The Nomination Committee and in consultation with Audit Committee will recommend for Chief Audit Executive.
2. CAE oversees and is responsible for the internal audit activity of the organization, including that portion that is outsourced to a third-party service provider.	NON-COMPLIANT		The Board has not yet appointed a Chief Audit Executive. Presently, the President and CEO oversees and is responsible for the internal audit activity.

3. In case of a fully outsourced internal audit activity, a qualified independent executive or senior management personnel is assigned the responsibility for managing the fully outsourced internal audit activity.	COMPLIANT	The President and CEO is currently assigned to determine the activity of the outsourced internal audit.	
Recommendation 12.4	COMPLIANT/ NON-COMPLIANT	ADDITIONAL INFORMATION	EXPLANATION
1. The company has a separate risk management function to identify, assess and monitor key risk exposures.	COMPLIANT	The Operations Division particularly the Underwriting Department has a full-time risk officer with the position of Vice-President who regularly monitors the exposure of the company in accepting risks. Further, the Board creates Risk Oversight Committee and its duties and responsibilities are embodied in Section 2 of Board Risk Oversight Committee Charter. https://bethelgen.com/resources/pdf/BETHEL-Risk-Oversight-Committee-Charter.pdf	

Recommendation 12.5	COMPLIANT/ NON-COMPLIANT	ADDITIONAL INFORMATION	EXPLANATION
1. In managing the company's Risk Management System, the company has a Chief Risk Officer (CRO) who is the ultimate champion of Enterprise Risk Management (ERM).	COMPLIANT	The head of the Underwriting Department which is equivalent to Chief Risk Officer is Mr. Nestor B. Liwanag, Jr. https://bethelgen.com/about/management	
2. CRO has adequate authority, stature, resourcesand support to fulfill his/her responsibilities.		The Chief Risk Officer has a rankof Vice President.	

Principle 13: The company should treat all shareholders fairly and equitably, and also recognize, protect and facilitate the exercise of their rights.

Recommendation 13.1	COMPLIANT/ NON-COMPLIANT	ADDITIONAL INFORMATION	EXPLANATION
Board ensures that basic shareholder rights are disclosed in the Manual on Corporate Governance.		Section 8 of Corporate Governance Manual provides for this recommendation. https://bethelgen.com/resources/pdf/Bethel-Gen-Corporate-Governance-Manual.pdf	
2. Board ensures that basic shareholder rights are disclosed on the company's website.		Section 8 of Corporate Governance Manual provides for this recommendation.	

Recommendation 13.2	COMPLIANT/	https://bethelgen.com/resou rces/pdf/Bethel-Gen- Corporate-Governance- Manual.pdf ADDITIONAL INFORMATION	EXPLANATION
Recommendation 13.2	NON-COMPLIANT	ADDITIONAL INFORMATION	EXI LINITION
1. Board encourages active shareholder participation by sending the Notice of Annual and Special Shareholders' Meeting with sufficient and relevant information at least 21 days before the meeting.	COMPLIANT	The Notice of Annual Stockholders' Meeting is being released by Corporate Secretary at least 30 days before the intended meeting. The agenda do not include any item for remuneration because there were no changes of the existing remuneration package. https://bethelgen.com/about/governance	
Recommendation 13.3	COMPLIANT/ NON-COMPLIANT	ADDITIONAL INFORMATION	EXPLANATION
1. Board encourages active shareholder participation by making the result of the votes taken during the mostrecent Annual or Special Shareholders' Meeting publicly available the next working day.	NON-COMPLIANT		The company will comply with the recommendation this 2021.
2. Minutes of the Annual and Special	NON-COMPLIANT		The company will comply

Shareholders' Meetings are available on the company website within five business days from the end of the meeting.			with the recommendation this 2021.
Recommendation 13.4	COMPLIANT/ NON-COMPLIANT	ADDITIONAL INFORMATION	EXPLANATION
1. Board has an alternate dispute mechanism to resolve intra-corporate disputes in an amicable and effective manner.	COMPLIANT	Section 8 of Corporate Governance Manual provides for this recommendation. https://bethelgen.com/resources/pdf/Bethel-Gen-Corporate-Governance-Manual.pdf	
2. The alternative disputemechanism is included in the company's Manual on Corporate Governance.	COMPLIANT	Section 8 of Corporate Governance Manual provides for this recommendation. https://bethelgen.com/resources/pdf/Bethel-Gen-Corporate-Governance-Manual.pdf	

Principle 14: The rights of stakeholders established by law, by contractual relations and through voluntary commitments must be respected. Where stakeholders' rights and/or interests are at stake, stakeholders should have the opportunity to obtain prompt effective redress for the violation of their rights.

Recommen	ndation 14.1			COMPLIANT/ NON-COMPLIANT	ADDITIO	NAL I	NFO	RMATION	EXPLANATION
1. Board	identifies	the	company's	COMPLIANT	Section	10	of	Corporate	

various stakeholders and promotes cooperation between them and the company in creating wealth, growth and sustainability.		Governance Manual provides for full disclosure and transparency for the interest of stakeholders, including but not limited to insuring clients, suppliers, creditors, regulators and other government institutions. https://bethelgen.com/resources/pdf/Bethel-Gen-Corporate-Governance-Manual.pdf	
Recommendation 14.2	COMPLIANT/ NON-COMPLIANT	ADDITIONAL INFORMATION	EXPLANATION
Board establishes clear policies and programs to provide a mechanism on the fair treatment and protection of stakeholders.	COMPLIANT	Sections 7(C)(ix) and 10 of Corporate Governance Manual provides for this recommendation. The company also implements Anti-Bribery and Corruption Policy and Whistleblowing Policy and submission of Complaint Form. https://bethelgen.com/resources/pdf/Bethel-Gen-Corporate-Governance-Manual.pdf	

Recommendation 14.3	COMPLIANT/	https://bethelgen.com/resou rces/pdf/Bethel-Anti-Bribery- Policy.pdf https://bethelgen.com/resou rces/pdf/Whistleblowing- Policy.pdf ADDITIONAL INFORMATION	EXPLANATION
1. Board adopts a transparent framework and process that allow stakeholders to communicate with the company and to obtain redress for the violation of their rights.	NON-COMPLIANT COMPLIANT	Sections 7(C)(ix) and 10 of Corporate Governance Manual provides for this recommendation. The company also implements Anti-Bribery and Corruption Policy and Whistleblowing Policy and submission of Complaint Form. https://bethelgen.com/resources/pdf/Bethel-Gen-Corporate-Governance-Manual.pdf https://bethelgen.com/resources/pdf/Bethel-Anti-Bribery-Policy.pdf https://bethelgen.com/resources/pdf/Whistleblowing-Policy.pdf	

Principle 15: A mechanism for employee participation should be developed to create a symbiotic environment, realize the company's goals and participate in its corporate governance processes.

1. Board establishes policies, programs and procedures that encourage employeesto actively participate in the realization of the company's goals and in its governance.	As part of Corporate Social Responsibility, the company encourages employees to actively participate in its governance.
	https://bethelgen.com/about/governance
Recommendation 15.2 COMPLIANT/ NON-COMPLIAN	ADDITIONAL INFORMATION EXPLANATION
1. Board sets the tone and makes a stand against corrupt practices by adopting an anti-corruption policy and program in its Code of Conduct.	Aside from Company's Rules and Regulations, the company also implements Anti-Bribery and Corruption Policy and Whistleblowing Policy and submission of Complaint Form. https://bethelgen.com/resources/pdf/BETHEL-Company-Rules-and-Regulations.pdf https://bethelgen.com/resources/pdf/Bethel-Anti-Bribery-Policy.pdf

		https://bethelgen.com/resourc es/pdf/Whistleblowing- Policy.pdf	
2. Board disseminates the policy and program to employees across the organization through trainings to embed them in the company's culture.	COMPLIANT	The Company's Rules and Regulations, Anti-Bribery and Corruption Policy and Whistleblowing Policy are posted in the company's website.	
		https://bethelgen.com/resources/pdf/BETHEL-Company-Rules-and-Regulations.pdf	
		https://bethelgen.com/resourc es/pdf/Bethel-Anti-Bribery- Policy.pdf	
		https://bethelgen.com/resourc es/pdf/Whistleblowing- Policy.pdf	
Recommendation 15.3	COMPLIANT/ NON-COMPLIANT	ADDITIONAL INFORMATION	EXPLANATION
1. Board establishes a suitable framework for whistleblowing that allows employees to freely communicate their concerns about illegal or unethical practices, without fear of retaliation.	COMPLIANT	Aside from Company's Rules and Regulations, the company also implements Anti-Bribery and Corruption Policy and Whistleblowing Policy and submission of Complaint Form.	

		https://bethelgen.com/resourc es/pdf/BETHEL-Company- Rules-and-Regulations.pdf https://bethelgen.com/resourc es/pdf/Bethel-Anti-Bribery- Policy.pdf https://bethelgen.com/resourc es/pdf/Whistleblowing- Policy.pdf	
2. Board establishes a suitable framework for whistleblowing that allows employees to have direct access to an independent member of the Board or a unit created to handle whistleblowing concerns.	COMPLIANT	Aside from Company's Rules and Regulations, the company also implements Anti-Bribery and Corruption Policy and Whistleblowing Policy and submission of Complaint Form. https://bethelgen.com/resources/pdf/BETHEL-Company-Rules-and-Regulations.pdf https://bethelgen.com/resources/pdf/Bethel-Anti-Bribery-Policy.pdf https://bethelgen.com/resources/pdf/Whistleblowing-	
3. Board supervises and ensures the enforcement of the whistleblowing framework.	COMPLIANT	Policy.pdf The Operations Support Division shall be responsible in ensuring the enforcement of whistleblowing framework.	

Principle 16: The company should be socially responsible in all its dealings with the communities where it operates. It should ensure that its interactions serve its environment and stakeholders in a positive and progressive mannerthat is fully supportive of its comprehensive and balanced development.

Recommendation 16.1	COMPLIANT/ NON-COMPLIANT	ADDITIONAL INFORMATION	EXPLANATION
1. Company recognizes and places importance on the interdependence between business and society, and promotes a mutually beneficial relationship that allows the company to grow its business, while contributing to the advancement of the societywhere it operates.		In December 2020, the company launched an "Adopt A Family" Program situated in Sitio Daraitan, Barangay Sampaloc, Tanay, Rizal as part of its Corporate Social Responsibility. The company has existing branch in Antipolo City, Rizal where it covers entire province of Rizal. Such activity can be viewed in company's website. https://bethelgen.com/about/governance	

CERTIFICATION

The undersigned certify that the responses and explanations set forth in the above Company's Annual Corporate Governance Report are true, complete and correct of our own personal knowledge and/or_based on authentic records.

ATTY. SIEGFRED B. MISON CHAIRMAN

VIDA/T. XHIBNO/ INDEPENDENT DIRECTOR JOSELITO C. BADTAYAN PRESIDENT AND CEO

ATTY. EDMUNDO T. ARUGAY INDEPENDENT DIRECTOR

ATTY. RICHE Q. CARANTO
CORPORATE SECRETARY & COMPLIANCE OFFICER

Subscribed and Sworn to before me this day of July 23, 2021 at Makati City, the following persons presented their identification cards which are competent evidence of their identities showing their respective photographs and signatures, to wit:

Name

Atty. Siegfred B. Mison Joselito C. Bantayan Vida T. Chiong Atty. Edmundo T. Arugay Atty. Richie Q. Caranto

Doc No. 139
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Book No. 22
Series of 2021

Government Issued ID

Driver's License No. Driver's License No. Senior Citizen ID No. Driver's License No. PRC CPA Reg. No.

ATTY, DAVE JOHN J. HERNANDEZ

NOTARY PUBLIC FOR MAKATI CITY
COMMISSION NO. M-278
UNTIL DEC. 31, 2021

(PER SUPREME COURT EN BANC RESOLUTION DATED
JUNE 22. 2021 PURSUANT TO B.M. NO. 3795)
6W/F - ZETA II ANNEX BUILDING
191 SALCEDO STREET, LEGASPI VILLAGE
MAKATI CITY, METRO MANILA
ROLL OF ATTORNEYS NO. 59749
ISP OR NO. 141229/01-04-2021 / MANILA
TENO. 9824678/01-04-2021 / MANILA
TENO. 9824678/01-04-2021 / MANILA